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Top 25 Technical Support Interview Questions With Answers Behavioral questions. Have you ever faced a customer issue you 've never heard of before? What did you do? Describe a situation where a customer was angry and blaming you for someone else 's mistake. How did you handle it? How do you keep up-to-date with current technology trends?

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1. What is STP ? 2. 2+3: more Questions related to STP. Study STP thoroughly including root bridge. 4. Describe DNS Process (just describe how DNS works) 5. Describe DHCP Process(Describe how DHCP works) 6.

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Technical Interview: If you are planning to take a job as a desktop support engineer, then this article would be a perfect guide for you to prepare for the interview.

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Question1: What would you check if there is no sound from your computer?
Question2: What are HardDisk Partitions?
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These questions are basics and any candidate should possess basic knowledge of these aspects. 13. Name the latest computer processors?

This interview question for technical support tests your knowledge and if you updated with the latest technological trends. The latest computer processors are I3, I5, and I7 processor and Intel Pentium Quad Core.

14.

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Technical Support Engineer Interview Questions | CareerCup Behavioral questions. What resources do you use (e.g. forums, websites and books) to keep up-to-date with engineering trends? What types of problems have you encountered most often in operational systems after deployment? Describe a time when you had to make a presentation. How did you manage to explain technical details to a non-technical audience?

System Engineer Interview Questions

Personal and behavioral questions, a role play, and sometimes even a

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few technical questions. Refer to our Interview Success Package if you need some help with the questions, get ready for the role play, and study the website of the company and their product portfolio to get ready for the technical questions.

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